

NHS ProCure21 Annual Performance Review

Assessment of Interserve Health (IH) performance at the

Coventry Mental Health Resource Centre Project

Introduction

This scheme had a host of challenges from the start and we asked IH to commit to design and construct and complete the new MHRC by 25th November 2004 before we had the following;

- A fully detailed Client Brief.
- Approval of the Full Business Case.
- A detailed understanding of a Brown field site.
- An agreed GMP.

The overall time frame was 19 months from start to finish.

From a personnel perspective there have been

Three key benefits of the ProCure21 Process:

- 1 – A new refreshing approach to construction procurement through flexible partnering with excellent “joined up” support throughout process.
- 2 – Value for money scheme delivering a modern service in a challenging time frame.
- 3 - Flagship building and service for both the Health Service and the regeneration of Coventry city centre.

Using your headings I would comment as follows

PSCP Performance

A good flexible approach was adopted by both supply chain and PSCP project management throughout both pre-construction and construction phases provided a refreshing change.

This approach has produced both innovative and quality solutions, which is instantly apparent.

The Bid Process

IH presented as an integrated team with the capability and experience to deliver the project

The Partnering Process

IH have demonstrated their ability as a flexible and capable partner on the MHRC and this has resulted in two further highly successful, high profile schemes within Coventry. The Drugs Rehabilitation Centre and the Integrated Accident and Emergency Centre at Walsgrave Hospital have further enhanced the partnering ethos that ProCure21 initiated.

Open Book Process

Our Professional Advisor, Holbrow Brookes Partners (HBP), has been afforded full access to IH data used in building up the GMP.

IH have been granted a clean bill of health by Birmingham & Sandwell Internal Audit Consortium.

Agreeing the GMP

Given the pressures of time and budget this was a demanding process but was well supported by IH, Trust and HBP who worked together as one team in pursuit of the objective.

Rigorous support in getting to an acceptable GMP through Value Engineering success was achieved.

PSCP Support to Trust Understanding of Process

At the outset IH delivered a presentation describing how they approached the ProCure21 process.

IH ensured that senior framework management kept in close contact with the developing delivery team until such a time the project was successfully launched.

Partnering, Value Engineering and Risk workshops were undertaken which provided opportunities for the stakeholders to contribute positively.

Design Considerations

The tight & tapering site was well utilised in delivery of the required functionality.

A flagship building has been achieved which is well liked by both NHS stakeholders and planning authority

Early work with stakeholders has delivered optimum functionality, even given the need for considerable VE.

Peter Dudley, Project Director